

Privacy notice on the processing of personal data

Online medical consultation and rehabilitation plan · luciodantonio.it/en/online-sports-injury-consultation.html · Articles 13 and 14 of Regulation (EU) 2016/679, General Data Protection Regulation

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1. Data controller	Dr Lucio D'Antonio, medical doctor in private practice in Italy, bound by professional secrecy. Contact for any request about your data: lucio.dantonio.md@gmail.com . No Data Protection Officer has been appointed: this is not mandatory for a healthcare professional working individually (Italian Data Protection Authority, clarifications of 7 March 2019).		
2. Data processed	• Identification and contact data: full name, email, phone number (optional), preferred language and time for the video call. • Proof of consent: date and time of acceptance, version of the privacy notice accepted, text of the consent; the service that receives the form also records your IP address and browser type. • Health data: description of the problem given in the form, reports and test results you send, information collected during the assessment, rehabilitation plan. • Billing data: tax identification number and address of residence. • Referring page: the page of the site from which you opened the form, if you came from another page of luciodantonio.it. • If the patient is under 18, also the data of the parent or guardian submitting the request.		
3. Purposes and legal basis	Why I process the data	On what basis	If you don't provide them
	a) Replying to the request sent with the form and scheduling the appointment	Your explicit consent (Article 9(2)(a)) and steps taken at your request before the service (Article 6(1)(b))	I can't reply to the request
	b) Medical assessment by video call, rehabilitation plan and any follow-up	Healthcare purposes carried out by a doctor bound by professional secrecy (Article 9(2)(h) and 9(3)) and performance of the service (Article 6(1)(b)). No further consent is needed	I can't carry out the assessment
	c) Sharing the plan with the physiotherapist I work with, only if you choose their remote supervision	Your specific consent, asked for when you make that choice (Article 9(2)(a))	You can follow the plan with a physiotherapist of your choice
	d) Invoice, tax obligations and submission of healthcare expenses to the Italian Health Card System (Sistema Tessera Sanitaria)	Legal obligation (Article 6(1)(c)). You can object to the submission to the Sistema Tessera Sanitaria when you pay	I can't issue the invoice
	e) Defending a legal claim in case of dispute	Legitimate interest (Article 6(1)(f) and Article 9(2)(f))	—
	f) Understanding which pages of the site lead to requests, to improve them	Legitimate interest (Article 6(1)(f)); the data is not used for any other purpose	No consequence
4. How data are processed	Data are processed electronically by the Controller alone, with technical and organisational measures appropriate to ensure their confidentiality and integrity. The video call is not recorded . There is no automated decision-making or profiling. Please don't include reports or images in the form: you send them by email after the first contact.		
5. Who may receive the data	• IT service providers, acting as data processors (Article 28): Netlify, Inc. (website hosting and form collection); Google (email and digital archive); the video call platform indicated when the appointment is booked. • The physiotherapist I work with, only with your consent (purpose c). • Accountant, for billing data only. • Italian Revenue Agency and Sistema Tessera Sanitaria, as required by law. • Other doctors or healthcare facilities only at your request. Data are not disclosed to the public or used for commercial purposes.		
6. Transfers outside the European Union	Netlify and Google may also process data in the United States. The transfer is based on the EU-US Data Privacy Framework (adequacy decision of the European Commission of 10 July 2023) and, alternatively, on the standard contractual clauses approved by the Commission. If you connect from abroad, your data are still processed by the Controller in accordance with the European Regulation.		
7. How long data are kept	• Request not followed by an assessment: deleted within 12 months of the last contact. • Copy of the forms on the Netlify platform: deleted within 30 days, after transfer to the Controller's archive. • Clinical records (assessment, reports received, rehabilitation plan): 10 years from the last service, the limitation period for professional liability. • Tax documents: 10 years, as required by Article 2220 of the Italian Civil Code. • Proof of consent: for the same period as the data it refers to.		
8. Your rights	At any time you can request access, rectification, erasure, restriction of processing and data portability, and object to processing (Articles 15–22), by writing to lucio.dantonio.md@gmail.com . I reply within one month. You can withdraw your consent at any time: withdrawal does not affect the lawfulness of processing carried out before it. If you believe the processing infringes the Regulation, you can lodge a complaint with the Italian Data Protection Authority (Garante per la protezione dei dati personali, Piazza Venezia 11, 00187 Rome, www.garanteprivacy.it) or with the supervisory authority of the European Union country where you live or work (Article 77).		

By sending the form with the consent box ticked, you declare that you have read this privacy notice and consent to the processing of your data, including health data, for the purpose described in point a). Consent for point c) is requested separately. This is a translation of the Italian privacy notice of 12 October 2026; in case of discrepancy, the Italian version prevails.